

PRIVACY COLLECTION STATEMENT

COLO RIVER HOLIDAY PARK LIMITED

YOUR INFORMATION IS BEING COLLECTED BY COLO RIVER HOLIDAY PARK LIMITED AND ENTERED INTO A DATABASE FOR THE PURPOSE OF COMPLYING WITH LEGISLATIVE REQUIREMENTS AND TO ENABLE US TO UNDERTAKE OUR FUNCTIONS AND ACTIVITIES AS:

- THE LESSOR OF THE LAND CONTAINED IN CERIFICATE OF TITLE **11/622423** **VOLUMN 14793 FOLIO 1-250 AND VOLUMN 17479**; AND
- HOLIDAY PARK MANGAER

Colo River Holiday Park Limited privacy policy contains further information about how you may:

1. Access the personal information we hold about you
2. Seek correction of information
3. Complain if you feel we have breached the Australian Privacy principles

Our privacy policy is available at on our website at www.coloriverholidaypark.com.au .
Our privacy officer can be contacted on:

Tel:

In writing

Email:

If you do not wish to receive any further marketing communication please contact our privacy officer or email us on **need email address**

PRIVACY POLICY

1. COMMITMENT TO PRIVACY

Colo River Holiday Park Limited (hereinafter referred to “we” and/or “CRHP”) comply with the Australian Privacy Principles (“APPs”) as contained in the Privacy Act 1988 (Cth). We may also be bound by State and Territory privacy laws in Australia. The object of this legislation is to protect the confidentiality of “personal information”, and the privacy of individuals by regulating the way in which personal information is managed.

Broadly, “personal information” means information or an opinion about an identified individual or from which an individual can be reasonably identified

CRHP is committed to protecting the Personal Information it collects and regularly monitors its systems and procedures to ensure compliance with the APPs and this Policy.

This Policy outlines the way in which CRHP deals with the Personal Information. CRHP complies with all data privacy laws in the region.

2. COLLECTION

CRHP collects Personal Information that is reasonably necessary for, or directly related to, our functions and activities as a Holiday Park Manager.

CRHP will not collect or monitor any personal information about you without your consent. CRHP may collect Personal Information about you through our interactions with you. Where CRHP collects Personal Information from or about you, we will inform you about the purpose and use of the collected information.

The Personal Information we collect may include:

- Your name;
- Your address;
- Your date of birth;
- Your email address;
- Your phone number; and
- Payment History

CRHP will not collect or monitor any personal information about you without your consent.

Personal information is collected directly from Members or potential future Members when they personally complete and submit an application form to become a Member and through our other interactions with you.

Where CRHP collects Personal Information from or about you, we will inform you about

the purpose and use of the collected information.

3. USE AND DISCLOSURE

Personal Information will be used for the following primary purpose:

- To fulfil obligations under CRHP Memorandum of Association and CRHP By-Laws;
- To provide our services as Holiday Park Manager;
- To provide information about the Colo River Holiday Park;

CRHP will only use or disclose your personal information for a purpose that was not the primary purpose for which we collected it if you would reasonably expect us to do so or if we have your permission. We may also use or disclose Personal Information if we are required or authorised by law to do so.

CRHP may employ other companies or service providers to assist us in providing our services or any functions related to our services, including (but not limited to) marketing, market research, mail-house services, debt recovery functions, hosting and product development services, analysis of member lists and/ or consulting services. For the avoidance of doubt, CRHP may disclose your personal information to our partner debt collection agencies and other parties that assist with debt collection. CRHP may disclose, and these third parties may have access, to the personal information that is needed to perform their specific function. They cannot use that information for other purposes.

CRHP recognise the trust with which individuals provide personal information, and such information will not be used or disclosed for any other purposes without consent, except in exceptional cases when disclosure may be required by law or is necessary to protect the rights or property of CRHP, or any member of the public, or to lessen a serious threat to a person's health or safety.

If you do not wish to receive marketing information or materials about you may request not to receive these marketing materials. Once CRHP receives your request, we will add your name to a no contact list for marketing purposes.

4. TRANSFER OF DATA TO THIRD PARTIES

CRHP will not sell your Personal Information to any third party for any purpose. Selected third parties may be used to provide CRHP with support services in connection with our business operations, for example database IT support. Such third parties may, from time to time, have access to your personal information to enable them to provide those services to CRHP.

All companies providing such support services are required by CRHP to process the

Personal Information disclosed to them only for the purposes expressly authorised by CRHP. Further, third parties are required by CRHP to meet our standards of data protection and comply with the safeguards under Australian Privacy Laws.

5. DATA SECURITY

CRHP has put in place safeguards to protect the Personal Information we hold from misuse, loss and unauthorised access, modification or disclosure. CRHP generally holds the Personal Information you provide to us in an electronic form on computer servers, which are password protected for limited access and are located in controlled facilities. However CRHP may also hold Personal Information in physical form, such as in paper hard copies. While CRHP cannot guarantee against any loss, misuse or alteration to data, we take reasonable steps to prevent such occurrences.

Access to the Personal Information is restricted to those employees, company officers and consultants who need to use the data, who have been trained to handle such data properly and observe strict standards of confidentiality.

CRHP destroys or permanently de-identifies Personal Information that we no longer need, where permitted.

6. ACCESS, CORRECTION AND COMPLAINTS

You have the right, in most cases, to access Personal Information at any time. CRHP takes reasonable steps to ensure that any information we hold about you is up-to-date, accurate and complete. If you wish to access or correct Personal Information we hold, or you have any questions about this Policy, please contact CRHP's Privacy Officer at privacy@CRHP.com [?], setting out a full description of the request.

If you have a complaint about how we have handled your personal information or consider that we may have breached our obligations under the APPs, please write to our Privacy Officer at

E-mail:

Address

We will respond to your complaint within a reasonable period, usually within 30 days.

7. UPDATING OUR PRIVACY POLICY

CRHP may review or revise this Privacy Policy and the way we handle Personal Information from time to time. Such changes will be consistent with current privacy legislation in Australia. You may request a copy of our Privacy Policy at any time.

Last Update: June 2020

